



Contact Us

For more information about any of our services or programs, please call or stop by one of our offices, send us an email, or visit our website.

250 Broadalbin St SW, STE 2A
Albany, OR 97321
541-928-6335

Satellite Office:
3000 S Santiam Hwy
Lebanon, OR 97355

545 SW 2nd St, STE A
Corvallis, OR 97333
541-752-1010

120 NE Avery, 2nd Floor
Newport, OR 97365
541-265-8505

info@communityservices.us
www.communityservices.us



**Helping People.
Changing Lives.**

Energy Assistance 2020 program year runs

Oct 1, 2019 - Sept 30, 2020

Energy Assistance appointment
scheduling lines:

Linn County: 541-926-7163
Benton County: 541-752-2840
Lincoln County: 541-265-3293

What do I do if my appointment time is AFTER my shut-off date?

We encourage you to reach out to your utility companies and let them know you have an appointment with CSC Energy Assistance and see if they will help you make payment arrangements.

We strongly encourage people to make small payments, even if not the whole amount you owe, regularly to your utility companies. This shows "good faith" and they are usually more willing to work with you in times of need.

Also reach out to other community resources to see if they might be able to help you until your appointment.

Energy Assistance Program

FINANCING (TRED)
PROGRAM (REPR)
FEE
CHARGE
SERVICE AMOUNT

KWH	AVG KWH PER DAY
324	10.5
184	37
73	



\$ HELP \$
with heating bills.
Low Income Home Energy Assistance Program.

To qualify a household must have an income at or below the following limits:

Household size:	Monthly GROSS income:
1	\$2,165.25
2	\$2,831.50
3	\$3,497.75
4	\$4,163.92
5	\$4,830.17
6	\$5,496.42
7	\$5,621.33

AVG COST PER DAY

1.60

65.2

57.9

50.7

43.4

36.2

28.9

21

What is the Energy Assistance Program?

Energy Assistance is a year round program that helps people who qualify as low income with a once a year payment to their heating/energy bills. You do not need a shut-off or past-due bill, and you must reapply each program year.

Energy Assistance is funded through a combination of federally and state funded grants as well as utility specific rate payer funded sources.



How does Energy Assistance work?

Once the application process is complete, the amount your household qualified for will be pledged to the utility on your behalf. The amount is based on your household size and the amount of income in the home. After a review process, CSC will pay the pledged amount directly to the utility company.

Due to review requirements and the quantity of applications received, it generally takes 6 - 8 weeks for the credit to post to your bill.



Once I have qualified, can I stop paying my utility bill?

NO! You have to keep paying on your bill(s).

If it is too much for you to pay, call your utility company and arrange for a payment plan. Even after you get help from CSC Energy Assistance, it can take 6 - 8 weeks for the payment to reflect on your bill. You still have to pay your utility bill.

If you have questions, call the utility company directly.

Why is my bill so high?

Ask at your appointment for some easy energy conservation tricks or for more information about CSC's Weatherization program.

Follow CSC on Facebook for energy conservation tips and tricks, or to find out if we have additional funding for the year. You can also check out our website for general information.